

## Terms and Conditions of the Online Store – Galeria Lagos

### Terms and Conditions of Galeria Lagos Online Store – Effective from 25.05.2018 – PDF Version – [Download](#)

[https://galerialagos.pl/regulamin\\_ang.pdf](https://galerialagos.pl/regulamin_ang.pdf)

These Terms and Conditions define the types and scope of electronic services provided by Agnieszka Filar, the owner of Galeria Lagos, and the rules for using the online store galerialagos.pl and placing orders through it.

## 1. Legal Basis

These Terms and Conditions are prepared in accordance with:

1. The Polish Civil Code – Act of April 23, 1964 (Journal of Laws No. 16, item 93, as amended);
2. General Data Protection Regulation (GDPR) of April 27, 2016 (OJ EU L 119, 04.05.2016);
3. The Personal Data Protection Act of May 10, 2018 (Journal of Laws 2018, item 1000);
4. The Consumer Rights Act of May 30, 2014 (Journal of Laws 2014, item 827);
5. The Act on the Provision of Electronic Services of July 18, 2002 (Journal of Laws No. 144, item 1204, as amended).

## 2. Definitions

The following terms used in these Terms and Conditions mean:

- **Email Address:** The user's email address provided during registration, linked to their account and used for communication with the store.
- **Password:** A string of characters chosen by the user during registration to authorize access to their account.
- **Login:** A string of characters chosen by the user during registration to access their account and identify them in the store.
- **Account:** An individual profile created by the user during registration, allowing order placement and order history review.
- **Terms and Conditions:** These Terms and Conditions, available at <https://galerialagos.pl/regulamin/>, also provided to the user during registration as a PDF file.
- **Registration:** The process of creating an account and obtaining user status through the store.
- **Store:** The website at <https://www.galerialagos.pl/>, offering artistic silver and handmade jewelry.
- **Goods:** Products displayed in the store.
- **Agreement:** A distance sale agreement entered by and between the store owner and the user, concluded when the user places an order, and the store owner accepts it according to these Terms and Conditions.
- **Services:** Free electronic services provided by the store owner through the store, such as registration, account management, and order placement.

- **User:** An individual, legal entity, or organizational unit with legal capacity who has registered and uses the store.
- **Store Owner:** Agnieszka Filar, operating under Agnieszka Filar BTH DANIEL, based in Kraków, at Kornela Makuszyńskiego 15, 31-752 Kraków, NIP: 675-118-03-13, REGON: 356777135, providing electronic services and concluding distance sale agreements.
- **Order:** An offer to conclude a distance sale agreement for goods, specifying the type and quantity of goods, submitted by the user through the store.

### 3. General Provisions

1. These Terms and Conditions set the rules for using the store and services provided electronically by the store owner through the store.
2. All interactions between the store owner and users are conducted in Polish.
3. Users agree to receive these Terms and Conditions in PDF format, enabling storage and printing.
4. Product information in the store, including descriptions, technical parameters, and prices, constitutes an invitation to enter into an agreement (Article 71 of the Civil Code), not a binding offer.

### 4. Using the Store

1. Using the store requires a system meeting the following technical requirements:
  - WINDOWS XP or newer, Linux, Apple systems;
  - Internet Explorer 7.X or higher, Firefox 2.0 or higher, Opera 6 or higher, Google Chrome 2.0 or higher;
  - Cookies and JavaScript enabled;
  - Recommended screen resolution: 1280×1024.
2. Users must independently obtain access to a computer or device with internet access and an email account.
3. The store owner may temporarily suspend services for maintenance purposes.

### 5. User Registration and Account Usage

1. To access all store features, users must register an account.
2. Registration involves completing and submitting the registration form, agreeing to these Terms and Conditions, and providing mandatory personal data.
3. Account creation is confirmed via email.
4. Users can view order history and manage their account through the store.

### 6. Placing Orders and Agreement Conclusion

1. Orders can be placed 24/7, except during server downtimes.
2. Users can modify their cart until the order is finalized.

3. Finalizing an order involves confirming the goods, payment method, and delivery details.
4. The store owner accepts the order via email, attaching a summary in PDF and a withdrawal form.

## **7. Pricing and Payment Methods**

1. Prices are in PLN, include VAT, and exclude delivery costs.
2. Payment options include:
  - Bank transfer (via external operators or credit card);
  - For orders delivered to countries within the European Union, payment may be made by bank transfer in EUR to the designated bank account.

The bank transfer details in EUR or PLN are provided to the Customer during the order process, in the order confirmation email, upon the Customer's request, or in the Contact section available on the website **[galerialagos.pl](https://galerialagos.pl)**

- Cash on delivery (for deliveries by courier or personal pickup at Galeria Lagos, ul. Długa 74, 31-146 Kraków).
- PayPo Deferred Payment

The User may use the PayPo payment method, which enables the purchase of Goods with a deferred payment date under the terms and conditions set out in PayPo's service regulations.

Using PayPo requires the User to pass a positive verification performed by the operator of this payment method.

If the User chooses PayPo, the amount due for the Goods must be paid within the deadline specified by PayPo, in accordance with the rules available at <https://paypo.pl>

If PayPo does not approve the payment, the User will not be able to use this form of payment and must choose another payment method available in the Store.

## **8. Delivery**

1. Delivery of the Goods is available within the territory of the Republic of Poland as well as to countries of the European Union and is carried out to the address provided by the User in the placed Order.
2. Users may choose courier delivery, postal service, or personal pickup at Galeria Lagos, ul. Długa 74, 31-146 Kraków.

## **9. Right of Withdrawal**

1. Consumers have the right to withdraw from the agreement within 14 days of receiving the goods.

## **10. Complaints**

1. Complaints about goods should be sent to:
  - Address: Galeria Lagos, ul. Długa 74, 31-146 Kraków.
  - Email: sklep@galerialagos.pl.
2. Complaints about payments should be directed to the payment operator (e.g. PayU).

## **11. Dispute Resolution**

1. Disputes with consumers will be resolved in accordance with Polish civil procedure regulations.

## **12. Personal Data**

1. Users consent to the processing of personal data for store usage and agreement execution.
2. Detailed information is provided in the Privacy Policy.